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012: International Management Competencies for Regulation Managers - 6.0 CEUs

CEU: 6.0 **Duration:** 18hours 30minutes **Tuition:** $5,700



Teachers:

- Nandini Gupta (PhD, Associate Professor of Finance, Kelley School of Business, Indiana University)
- Mr. Landen (Mr. Landen holds a Master of Science in Information Systems Security from South University, with specialized expertise in information systems technologies, telecommunications regulations, and cybersecurity practices including methods of attack and defense.)

Course Topics:

- Regulation Managers
- Managers & Leaders

Program Locations & Dates:

- Paris, France: Jul 6-10
- Dubai, UAE: Jul 20-24

Program Tags:

- Public Service

About Course

This course helps managers in regulated industries grow into stronger leaders. You'll learn how to guide teams, improve performance, and handle challenges using real-world strategies. Through case studies, discussions, and practical exercises, you'll explore how to plan, lead, and make smart decisions. Whether you're new to regulation or ready to grow, this course builds the skills you need to lead with confidence and results.

Course Overview

This course is designed to explore leadership in today's regulated industry environments and to effectively develop and align leaders with the organizations for which they are responsible for regulatory functions. The primary focus is on results-based leadership and management knowledge, skills and practices that make a difference by inspiring managers to align people with the organization's vision and achieve key performance indications, regardless of obstacles.

Our goal is to provide a highly interactive and integrative professional development environment by using knowledge management and global best practices to ensure manager's understanding and ability to improve performance in many critical areas while responding to current and future challenges. We will do this by bringing forth various issues that impact the effective planning, organizing, directing and coordinating of regulation activities and coach participants on the development of strategic techniques and tactical methods through utilization of presentations, case studies, and experimental exercises designed to engage leaders and deepen their learning.

Course Objectives

The objective of this course is to enable regulation management professionals to effectively lead and manage the workforce by enhancing their managerial skills enabling them to communicate and promote the organization's specific strategic purpose and lead others to embrace the vision and achieve the organization's goals and objectives. Participants will gain an enhanced understanding of critical management functions and how to plan and problem-solve to achieve effective regulation management through learning and development in the following areas:

- Role of Regulation Managers: What it takes to be a leader in the Regulatory Environment
- Strategic Focuses that Impact Key Results Areas in Regulation
- Skill Requirements and Critical Management Functions for Regulation Managers
- Planning Characteristics: Types and Approaches to Planning
- Challenges Faced by Regulation Managers: Using the Problem-Solving Process
- Organizational Performance Management Systems
- Understanding Organizational Assessment and Critical Leadership Needs
- Case Study: Leadership Development Toolkit – Key Components of Leadership Development

Course Outline

- Role of Regulation Managers: What it takes to be a Leader in the Regulatory Environment
- Strategic Focuses that Impact Key Results Areas in Regulation
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What Will You Learn?

- Understand the strategic role of regulation managers in driving performance and compliance
- Gain practical tools for planning, organizing, and leading regulatory operations
- Learn how to align teams and processes with key performance indicators (KPIs)
- Develop problem-solving and decision-making skills to handle real-world challenges
- Explore leadership techniques that inspire, engage, and empower regulatory teams
- Build competencies in policy development, contract oversight, and stakeholder management
- Analyze global best practices and case studies for improving regulatory effectiveness

Why This Course Matters

Emma Thornton
Regulatory Policy Lead, United Kingdom
"This course offered practical frameworks I could apply immediately in our agency's regulatory strategy. It gave me tools to align our team with national compliance goals while improving collaboration across departments."

Jeroen de Vries
Senior Compliance Officer, Amsterdam
"As a compliance officer, I found the course incredibly relevant. It sharpened my strategic thinking and clarified how to manage performance in highly regulated environments. Highly recommend it to my peers across Europe."

Course Content

Module 1: Foundations of Regulation Management
Understand the structure, roles, and purpose of regulation in governance and service delivery.

- **The purpose and principles of regulatory systems**
- **Roles and responsibilities of regulatory bodies**
- **Balancing compliance, oversight, and service quality**

Module 2: Leadership in a Regulatory Environment
Learn how to lead teams and initiatives in complex, regulated sectors.

- **Results-based leadership for regulation professionals**
- **Motivating regulatory teams for performance**
- **Managing change in compliance-driven environments**

Module 3: Global Best Practices and Strategic Planning
Explore international trends and tools to improve regulatory effectiveness.

- **Benchmarking against global regulatory frameworks**
- **Using strategic planning in regulatory agencies**
- **Case studies: successful regulation initiatives**

Module 4: Regulatory Performance and Accountability
Develop systems for tracking performance, transparency, and accountability in regulatory bodies.

- **Key Performance Indicators for regulatory institutions**
- **Tools for monitoring, evaluation, and reporting**
- **Stakeholder engagement and public communication**

Module 5: Risk Management, Ethics and Future Readiness
Explore how ethics, risk, and innovation shape regulatory leadership today and in the future.

- **Managing regulatory risk and compliance pressure**
- **Building an ethical, transparent culture**
- **Adapting to regulatory changes and future disruptions**

Target Audience

Deputy Managers, Officers, Sr. Level Managers and Key Staff in Regulation Management; Managers of Regulatory Agencies and Commissions; Executives and Policy Makers in Human Resources and Capital Management; Directors and Managers of Training and Development in Regulation Management; Managers of Strategic Planning and Contract Management; Industry leaders in utility firms, consumer groups and government.

Certificate of Completion

Participants who successfully complete this course will receive a Certificate of Completion. This certificate affirms your deepened understanding of regulatory management principles and your commitment to advancing leadership excellence in strategic planning, human capital development, and regulatory governance. It also reflects your dedication to driving impactful outcomes in policy, compliance, and organizational performance across regulatory agencies and industry sectors.

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