

007: Leading and Managing Crisis During Disruptive Change - 6.0 CEUs

CEU: 6.0 **Duration:** 18hours 10minutes **Tuition:** $5,700



Teachers:

- Nelson Ilodigwe PhD. (Dr. Ilodigwe holds a B.A. in Political Science and an M.P.A. in Public Administration from Texas Southern University, and a Ph.D. in Management and Organizations from the University of California, Los Angeles (UCLA).)
- Kelly O. Price, II ()

Program Locations & Dates:

- Munich, Germany: Jun 1-5,
- Houston, TX USA: Jun 8-12,
- Paris, France: Jun 8-12
- Munich, Germany: Aug 3-7
- Houston, TX USA: Oct 19-23

Course Topics:

- Strategic Thinking
- Conflict Resolution
- Managers & Leaders

Program Tags:

- Leadership
- Crisis

About Course

This course helps you understand how to lead and manage effectively during tough times and unexpected changes. You'll learn simple strategies to stay calm, support your team, and make smart decisions during a crisis. It's designed for beginners, so no prior experience is needed. Whether you're a manager or aspiring leader, this course gives you practical tools to handle disruption with confidence.

Course Overview

The world has been turned upside down because of the global pandemic. The principles of good leadership remains the same but the skillset has changed. Leaders need to be agile and creative as they lead through strenuous conditions. The course tailors leadership and management training as it pertains to the public service sector. The skill set that needs to be developed includes leadership and decision-making, crisis management, organizational management, human capital development, navigating through

political waters, and effective communications. The case studies are designed to address key issues in developing countries and emerging economies.

Course Objective

The objectives of this course are as follows:

- Understand the fundamentals of effective leadership in times of crisis.
- Learn how to make clear, strategic decisions under pressure.
- Develop strong crisis communication and team management skills.
- Build personal leadership qualities like resilience, vision, and adaptability.
- Explore tools for handling organizational risks and unexpected disruptions.
- Gain the confidence to lead diverse teams through complex, fast-changing situations.

Course Outline

- Leading Teams and Organizations
- Leading through a Crisis
- Crisis Communications
- Making Decisions at Zen
- Developing Personal Leadership Competencies: Self-awareness, Courage, Vision, Strategic and Analytical Thinking, Learning Agility, Decisiveness, Energy, Results, Credibility, Influence, Communication
- Planning for and Achieving Team and Organizational Results
- Building and Maintaining Relationships
- Building Diversity
- Fostering Innovation
- Handling Risks, Changes, Complications, and Conflicts
- Cultural Adaptation

What Will You Learn?

- How to lead confidently during crises and major disruptions.
- Effective strategies for managing stress and uncertainty in teams.
- Clear communication skills for high-pressure situations.
- How to plan, adapt, and make smart decisions quickly.
- Ways to build trust and motivate teams through change.
- Techniques for managing risk, conflict, and organizational resilience.

Why This Course Matters

Kemi Balogun
Principal Manager, Nigeria
"This course helped me guide my team through tough transitions with confidence and clarity. Every leader needs this!"

Esi Mensah
HR Director, Ghana
"I learned practical ways to support staff and make decisions under pressure. The modules are easy to follow and super relevant."

Ahmed Fathy
Operations Lead, Egypt
"The crisis planning tools I gained here gave me an edge when our organization faced real disruption. Highly recommended."

Course Content

Module 1: Foundations of Great Leadership
Get introduced to what leadership really means and how it's different from just managing tasks.

- **What makes a great leader vs. a good manager**
- **Core leadership values and traits**
- **Simple ways to start leading in your current role**

Module 2: Communicating with Impact
Learn to communicate clearly, hold meaningful conversations, and handle challenges with confidence.

- **How to give great presentations**
- **Having difficult conversations with ease**
- **Making meetings more productive**

Module 3: Leading with Ethics and Inclusion
Explore how to lead fairly, make ethical decisions, and create inclusive teams.

- **Why ethics matter in leadership**
- **Managing diverse teams with respect**
- **Handling change and conflict the right way**

Module 4: Practical Management Skills
Get hands-on tips on managing budgets, handling projects, and negotiating successfully.

- **Understanding budgets and financial basics**
- **Planning and leading successful projects**
- **Tips for smart negotiation and mediation**

Target Audience

This course is targeted towards managers, team leaders, and professionals seeking practical skills to navigate crises and disruptive changes. It's ideal for individuals in both public and private sectors who want to lead confidently during uncertainty. No prior crisis experience is needed—just a desire to build resilience, support teams, and make smart decisions under pressure.

Certificate of Completion

Participants who successfully complete this course will receive a verified Certificate of Completion. This certificate validates your understanding of global leadership trends, effective management principles, and your readiness to apply best practices in diverse professional environments.

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